

DE 11-215

From: windywails@comcast.net [mailto:windywails@comcast.net]
Sent: Sunday, November 06, 2011 9:50 AM
To: PUC
Subject: Consumer Complaint

Hi,

I am sending this email to complain about the poor job PSNH did restoring power after the recent snow storm. We were without power for over 48 hours in sub-freezing temperatures. Then our power went out again several days later for about 3 hours. It seems every time we have a storm we are without power for days on end.

I do not think that PSNH deserves the increase they are requesting in January 2012 when they are incapable of maintaining reliable power. Any increase in rates should be denied until they meet minimum standards of providing reliable power.

Gary Mathews
28 Bedard Avenue
Derry, NH 03038

